



## TERMS OF SERVICE

Ctrl Technologies (Pty) Ltd  
[www.ctrltechnologies.co.za](http://www.ctrltechnologies.co.za)

v2.02.26

*Date of completion: 06/2026*

## 1. Introduction and Acceptance

These Terms of Service (“Terms”) govern your access to and use of the Ctrl Technologies website at [www.ctrltechnologies.co.za](http://www.ctrltechnologies.co.za) (the “Website”). The Website is operated by Ctrl Technologies (Pty) Ltd (registration number 2017/184385/07), a company incorporated under the laws of the Republic of South Africa (“Ctrl”, “we”, “us”, or “our”).

By accessing or using the Website, you confirm that you have read, understood, and agree to be bound by these Terms and our Privacy Policy (available at [www.ctrltechnologies.co.za](http://www.ctrltechnologies.co.za)). If you do not agree, please stop using the Website immediately.

We may update these Terms from time to time. We will post the updated version on the Website with a revised date. Continued use of the Website after any change constitutes your acceptance of the revised Terms.

## 2. About the Website

The Website is a marketing and informational resource. It describes the products and services offered by Ctrl Technologies.

The Website does not provide access to any Ctrl software products or platforms. Access to Ctrl’s products is governed by separate product-specific agreements between Ctrl and its clients. Nothing on the Website constitutes an offer to contract or a binding commercial proposal.

## 3. Eligibility

The Website is intended for use by adults and business representatives. By using the Website, you represent that you are at least 18 years of age and, where you are accessing the Website on behalf of a company or other legal entity, that you have authority to bind that entity to these Terms.

## 4. Permitted Use

You may use the Website only for lawful purposes and in accordance with these Terms. Permitted use includes:

- Reading information about Ctrl and its products and services;
- Downloading publicly available marketing materials;
- Submitting a contact or enquiry form to get in touch with our team;
- Sharing links to the Website on social media or in professional communications.

You must not:

- Use the Website in any way that violates applicable South African or international law or regulation;
- Attempt to gain unauthorised access to any part of the Website, its hosting infrastructure, or any system connected to it;
- Introduce or transmit any virus, malware, or other harmful code;
- Use automated tools (crawlers, scrapers, bots) to extract data from the Website without our prior written permission;
- Reproduce, republish, or commercially exploit any content from the Website without our written consent;
- Impersonate Ctrl or any of its employees, or misrepresent your affiliation with Ctrl;
- Use the Website to transmit unsolicited commercial communications.

## 5. Intellectual Property

All content on the Website — including text, graphics, logos, icons, product descriptions, and trade marks — is owned by or licensed to Ctrl Technologies (Pty) Ltd and is protected by South African intellectual property law, including the Trade Marks Act 194 of 1993, the Designs Act 195 of 1993, and the Copyright Act 98 of 1978.

The Ctrl name, logo, and product names are trade marks of Ctrl Technologies (Pty) Ltd. Nothing on the Website grants any licence to use our trade marks without our prior written permission.

You may print or download a single copy of any page on the Website for your own personal, non-commercial reference. You may not use any content for commercial purposes, or alter or remove any copyright or proprietary notice.

## 6. Privacy and Data Protection

We are committed to protecting your personal information in accordance with the Protection of Personal Information Act 4 of 2013 (“POPIA”) and any other applicable data protection law.

Our Privacy Policy explains what personal information we collect when you visit the Website, how we use it, and your rights as a data subject. The Privacy Policy is incorporated into these Terms by reference.

By submitting an enquiry or contact form on the Website, you consent to Ctrl processing your personal information for the purposes described in our Privacy Policy. You may withdraw that consent at any time by contacting us at the details in clause 12 below.

## 7. Cookies

The Website may use cookies and similar tracking technologies to improve your experience, measure traffic, and understand how visitors use the Website. You can control or disable cookies through your browser settings. Disabling cookies may affect certain features of the Website.

For full details on the cookies we use and how to manage them, please see our Privacy Policy.

## 8. Third-Party Links and Content

The Website may contain links to third-party websites or resources (for example, Meta WhatsApp Business, partner organisations, or industry bodies). These links are provided for your convenience only. Ctrl does not control those websites and is not responsible for their content, privacy practices, or availability.

The inclusion of a link to a third-party website does not imply Ctrl's endorsement of that website or the products and services it offers. You access third-party websites at your own risk and subject to their own terms and conditions.

## 9. Disclaimers

### 9.1 Accuracy of information

We try to keep the information on the Website accurate and up to date. However, we make no representation or warranty, express or implied, that the information is complete, accurate, current, or free from error. Product descriptions, pricing indications, and partner information are subject to change without notice and do not constitute binding commitments.

### 9.2 Availability

We do not guarantee that the Website will be available at all times or free from interruptions, errors, or security vulnerabilities. We may suspend or withdraw access to the Website at any time without notice for maintenance, security, or other operational reasons.

### 9.3 No professional advice

Nothing on the Website constitutes legal, financial, insurance, or regulatory advice. If you require advice specific to your circumstances, please consult an appropriately qualified professional.

## 10. Limitation of Liability

To the fullest extent permitted by applicable law:

- Ctrl excludes all liability for any loss or damage (whether direct, indirect, consequential, or otherwise) arising from your use of, or inability to use, the Website or any content on it;
- Ctrl is not liable for any loss or damage caused by viruses or other technologically harmful material that may infect your device or data as a result of using the Website or downloading any content from it;
- Ctrl is not liable for any action taken by you in reliance on information published on the Website.

Nothing in these Terms limits or excludes Ctrl's liability for fraud, for death or personal injury caused by negligence, or for any other liability that cannot be limited or excluded under South African law.

## 11. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of the Republic of South Africa, without regard to its conflict of law provisions.

If a dispute arises in connection with these Terms or the Website, the parties agree to attempt to resolve the dispute in good faith through direct negotiation before referring it to formal proceedings. Any formal dispute shall be subject to the jurisdiction of the South African courts.

## 12. Contact Us

If you have any questions about these Terms, wish to report a concern, or need to exercise a right under POPIA, please contact our Information Officer:

Name: Pieter Jacobus Venter

Email: [security@ctrltechnologies.co.za](mailto:security@ctrltechnologies.co.za)

Telephone: +27 83 287 0250

Postal address: La Concorde / KWV Building, 57 Main Road, Paarl, 7646

Website: [www.ctrltechnologies.co.za](http://www.ctrltechnologies.co.za)

For general enquiries: [info@ctrltechnologies.co.za](mailto:info@ctrltechnologies.co.za)